



2225 Highway 41 North, Tifton, Georgia 31794  
229-391-4100  
www.affinity-clinic.com

March 6, 2018

Dear Patients,

This letter is to inform you of the recent changes to our phone system. We are committed to meeting your needs and have utilized many of your suggestions. After careful evaluation, it was found necessary to upgrade our phone system in order to improve access and communication. In order to ensure our patients' access to care, we have made the following changes noted below:

**INTERNAL MEDICINE**

Rigdon/Perri	<b>229-391-4228</b>	Richardson-Nixon/Thompson	<b>229-391-4224</b>
Ray/Patrick	<b>229-391-4222</b>	Berckman/Woods	<b>229-391-4404</b>
Moreno	<b>229-391-4145</b>	McCullough	<b>229-391-4214</b>
Sumner	<b>229-391-4155</b>	Nixon/Edore/Williams	<b>229-391-4212</b>
Hampton	<b>229-391-4219</b>		

**FAMILY PRACTICE**

Graham/Floyd	<b>229-391-4217</b>
Hawes/Green	<b>229-391-4234</b>
Hepburn	<b>229-391-4266</b>

**SPECIALTY DEPARTMENTS**

<b>Nephrology-</b> Rampal/Shah	<b>229-391-4310</b>
<b>Cardiology –</b> Murray/Burke/Tullos/Gautney	<b>229-391-4270</b>
<b>GI –</b> Esmaili/Yared/Ingram/McNeese/Sullivan	<b>229-391-4030</b>
<b>Neurology –</b> Lindsey/Shokri/Stokes	<b>229-391-4110</b>
<b>Pulmonology –</b> Li/Patel/Hendley	<b>229-391-4200</b>
<b>Infectious Disease -</b> Asebiomo	<b>229-391-4206</b>

***\*\*\*Please utilize the numbers associated with your provider's nursing staff for direct access. If the nursing staff is unable to answer, please leave a voicemail clearly stating your name, date of birth, and concerns/issues.***

**ALL OTHERS**

Referrals **229-391-4175**

Medication Prior Authorizations **229-391-4027**

Medical Equipment Prior Authorizations (i.e CPAP machines) **229-391-4473**

Patient Forms (i.e Handicap Forms) **229-391-4459**

Medical Records **229-391-4160**

Appointments **229-391-4100**  
**(Option 5)**

Physician Billing **229-353-3400**

Express Care **391-4080/391-4081**

In addition to these changes, please make note that with our office hours being Monday – Friday 8am – 5pm, all calls from 5pm-8am will be routed to our After Hours answering service. For any concerns /issues needing additional assistance, the On Call Physician will be contacted.

As we transition, if you have any questions regarding the new phone system please feel free to ask your care team. We are confident that this change will be beneficial to our patients. As always, we are committed to providing exceptional care and value your feedback.

Sincerely,

Your Affinity Clinic Care Team

